

# Program Outcomes for 2017

In 2017, all of our referrals were from Opportunities for Ohioans with Disabilities (OOD). We worked with twenty-five (25) consumers in the Job Development Program.

The following outcomes for our Job Development/Placement Program are based on twenty-two (22) consumers that found employment and eighteen (18) consumers maintained it for ninety (90) days.

- The average wage was \$8.73 per hour. (Minimum wage was \$8.15 per hour.)
- 72% were able to maintain their jobs for ninety (90) days.
- The majority of consumers were looking for part-time employment and 100% of them found jobs working at least fifteen (15) hours per week.
- 60% found a job within ninety (90) days of starting the job development program.

Workforce Development Staff

**For a complete 2017 Outcomes Measurement Report contact:**

Michelle Roberts,  
VPHR & Mission Services  
345 East Fairground Street  
Marion, OH 43302  
740-751-4282  
mroberts@mariongoodwill.org  
or visit our website at: [www.mariongoodwill.org](http://www.mariongoodwill.org)

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# Outcome Measurement Report\*

January 1 through December 31, 2017

<u>Age Group</u>	<u>Percentage</u>
16-20 years old	38%
21-30 years old	18%
31-40 years old	12%
41-50 years old	16%
51-60 years old	14%
61 and over	2%

<u>Primary Disability</u>	<u>Percentage</u>
Visual Impairment	2%
Hearing Impairment	4%
Learning Disability	24%
Developmental Disability	6%
Neurological Disability	4%
Psychiatric and/or Emotional Disability	38%
Other Physical Disability	22%

<u>County Served</u>	<u>Percentage</u>
Delaware	6%
Morrow	4%
Crawford	4%
Marion	86%
Union	0%

<u>Marital Status</u>	<u>Percentage</u>
Single	74%
Divorced	12%
Married	10%
Separated	2%
Widowed	2%

<u>Transportation</u>	<u>Percentage</u>
Self	30%
Family/Friend	46%
Public	24%
Other	0%

<u>Education</u>	<u>Percentage</u>
In High School	10%
No HS Diploma/GED	26%
High School Diploma/GED	54%
Post HS Training/Schooling	0%
Degree (Assoc/BA/MA)	10%

<u>Gender</u>	<u>Percentage</u>
Male	50%
Female	50%

<u>Race</u>	<u>Percentage</u>
Caucasian	80%
African American	10%
Asian	2%
Other	8%

## **Program Participation\*\***

<u>Program</u>	<u>Number</u>
Initial Intake	37
Career Exploration	2
JSST	5
CBA	10
FBA	2
Work Adjustment	2
Coaching	6
Personal Adjustment	1
Job Development	25
Placed (part of job development) (Maintained job a minimum of 30 days)	10
Job Retention (30-90 days)	20

\* Percentages are based on a total of 50 individuals served. Each individual participated in at least one program.

\*\* Based on the number of individuals that participated in the listed programs. An individual could be in more than one program. Each person in a program = one unit. There are a total of 120 units.

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**Workforce Development Department Office**  
**345 East Fairground Street**  
**Marion, Ohio 43302**  
**Phone (740) 751-4282**

**Michelle Roberts**

VPHR & Mission Services

Email: [mroberts@mariongoodwill.org](mailto:mroberts@mariongoodwill.org)

**Sherry Stapleton**

Employment Specialist

Email: [workforce@mariongoodwill.org](mailto:workforce@mariongoodwill.org)

**Beth Mathias**

Employment Specialist

Email: [bmathias@mariongoodwill.org](mailto:bmathias@mariongoodwill.org)

**Justin Vanderhoff**

Mission Services Development Director

Email: [jvanderho@mariongoodwill.org](mailto:jvanderho@mariongoodwill.org)

**Mark Parker**

Lead Job Coach

**Kim Schilling**

Employment Specialist

Email: [workforce3@mariongoodwill.org](mailto:workforce3@mariongoodwill.org)

**Sarah Williams**

Employment Specialist

Email: [mission2@mariongoodwill.org](mailto:mission2@mariongoodwill.org)

**Josh Noblet**

Employment Specialist

Email: [workforce2@mariongoodwill.org](mailto:workforce2@mariongoodwill.org)

**Les Ryle**

Employment Specialist

Email: [workforce4@mariongoodwill.org](mailto:workforce4@mariongoodwill.org)

**Tim Tanner**

Job Coach

**General Office Hours**

Monday - Friday: 8am - 5pm

Closed on Major Holidays

Hours and Days Available May Vary for Specific Services



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# Vocational Rehabilitation Services

Goodwill helps individuals with disabilities and other barriers to employment explore possible careers, prepare for the job market, and find appropriate employment opportunities within their community. The primary purpose of the program is to assist individuals in obtaining and maintaining competitive employment. Often, the path to a job is made easier by participating in other program services designed to improve and maintain employability. While participation in a service cannot guarantee employment, commitment from the participant to do his/her best and accepting guidance from the Workforce Development staff can be an asset in finding and keeping a job.

Our programs and services are individualized for each participant's needs. Our participants work one on one with a job developer and or a job coach. The length of time in a program and the frequency of meetings vary with each program. This is often determined by the referral source.

## Services Offered Include:

- Job Development & Placement (CARF Accredited)
- Job Seeking Skills Training
- Career Exploration
- Community Based Assessment
- Work Adjustment
- Job Coaching/Mentoring

The Workforce Development Department accepts individuals on a fee-for-service model. Self-referrals are also accepted. Agencies such as Opportunities for Ohioans with Disabilities refer individuals for our services. When the fee for services is paid by a service provider, such as Opportunities for Ohioans with Disabilities, there is no charge to the participant. All services described are provided by Goodwill staff and no services are subcontracted.

The criteria to apply:

- Documentation of mental, emotional, physical, or vocational disability or the person is economically disadvantaged.
- Potential to care for own personal needs.
- 14 years of age or older.
- Ambulatory or mobile non-ambulatory.
- Substance abuse in full remission for employment programs.
- Possess functional communication skills.
- Impairment or conduct not dangerous to self or others.
- Self-medication. Facility personnel are not responsible for administering medication.
- Must be eligible for third party funding or the ability to self-pay.

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All meetings with participants are held at a Goodwill facility or at another accessible location.

General Office Hours are:

Monday through Friday

8:00 a.m. until 5:00 p.m.

Office is closed on major holidays.

(Hours and days available for specific services may vary.)

If staff is not available, please leave a phone message. Staff will return your call as soon as possible.

Once your eligibility has been confirmed, an intake appointment is scheduled. The Intake appointment is based upon openings in the selected program and/or staff availability. Intake appointments are scheduled according to date the referral was received and/or by the date the participant is available.

If the selected program has no openings, participants will be placed on a waiting list according to the date their referral was received (earliest date at top of list). Both the participant and referral service will be notified that there will be a delay in the start of their service. As program openings become available, participants will be taken off the list in the order listed and/or the participant's availability.

Frequency of meetings and length of time in a program varies depending upon the type of program/service. If there will be a delay in starting your services, you will be notified by telephone or by mail.

Transportation can be provided to service related appointments at no charge to you.

Contact Sherry at (740) 751-4282 or [workforce@mariongoodwill.org](mailto:workforce@mariongoodwill.org) for more information.

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# Vision, Mission, Values

## Vision

The vision of Goodwill International is “We at Goodwill Industries will be satisfied only when every person in the global community has the opportunity to achieve his/her fullest potential as an individual and to participate and contribute fully in all aspects of a productive life.”

The vision of Marion Goodwill Industries is to build lives, families and communities one job at a time, by implementing strategies and services that foster self-sufficiency.

## Mission Statement

Building Lives that work.

## Retail Store Focus

Your donations create jobs locally.

## Values

**Our Customers:** Customers include our donors, shoppers, program participants, funding organizations, and community stakeholders. We treat each customer with respect and welcome their input.

**Our Team:** Employees, Board Members and Volunteers comprise our team. All team efforts promote diversity, accountability, honesty, ethical behavior, safety, and fun in our working relationships.

**Our Results:** Commitment to ongoing continuous improvement in order to achieve measurable success in all area of operation while being socially, financially and environmentally responsible.

**The Power of Work:** Persons with barriers to employment experience the power of work through our diverse opportunities.

